

# Boyle McCauley News

February/  
March  
1988  
Vol. 2  
Iss. 1



*This is an early shot of Namayo Avenue, today known as 97 St. In 1913, when this photo was taken, streetcars competed with horse-drawn buggies and the occasional motor car for the roads. Sure looks different today.  
(Photo courtesy City of Edmonton Archives)*

## The times they are a changin'

By ANTOINETTE GRENIER

*This is the first in a series of articles on the history of the Boyle/McCauley business district.*

In the early 1900s, many of our most well-known streets and avenues had names, not numbers.

Namayo was 97 St., Kinistino was the original name of 96 St., and 98th St. was known as Frazer Avenue.

The most southerly portion of these streets, bordering the river valley, boasted Edmonton's China Town. The north end, bordering 111th Ave. featured the tree-lined boulevard still standing today.

Namayo (97 St.) had a few houses mixed with a fair sprinkling of businesses. The New Edmonton, Ritz and Karpathia were some of Edmonton's first hotels. Blocks of apartments on Namayo included the Wentworth, Hull, Allan, Barrie, Berg and Lambton. Many grocers' shops also lined this street, including Reperts, Allan, Venice, McClure and Harry Tait.

At the turn of the century, only one bank existed in the area - the Bank of Montreal. A big change from today, when residents can choose from any number of financial institutions.

There were two drugstores in the area, Thomps or Armstrong.

In Edmonton's early days, it wasn't uncommon to see chickens in most backyards. Poultry feed needs were met by Alberta Flour & Feed.

Even this early, the area could boast of its own beauty salon, Diamond Beauty Parlor. Jordan's Dancing School was located within a block of it and kept many residents on their toes.

Looking at the many churches in the area today, it seems odd that in the early 1900s, only two existed. Residents could worship at either Hope Mission or St. Joseph's Cathedral.

In the early days, the Canadian National Railway (CNR) and Express offices were

located in a two-story brick building on 104 Ave.

Early local residents could get men's shirts and collars washed and stiffly starched by two Chinese laundries. Any dry cleaning went to International Dryers & Cleaners.

Fashion conscious residents relied on Jordan's Tailors, which turned out stylish suits, coats, jackets and skirts, and did any necessary alterations. The Great West Garment Factory turned out overalls and work clothes.

Stinson's Bakery provided the neighborhood with home made bread, cakes and pastries.

Household plumbing needs were dealt with by two local contractors, Mair or McKenzie Plumbing.

Street cars travelled the same routes we now see ETS buses. The subway on 101 St. and 104 Ave. wasn't built until 1930.

*Antoinette Grenier was born and raised in the McCauley area where she still lives.*

# Volunteers ...

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Karen Gelderman

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Cindy Verbeke  
Ash Hamilton  
Roland Derochers  
Bill Tanasiuk  
Phil Koning  
Nick Zwaagstra  
Ann Vandenberg

We apologize to anyone whose name isn't mentioned. Please let us know if you're delivering so we can include your name.



428-4288

# McCAULEY COMMUNITY LEAGUE



PRESENTS



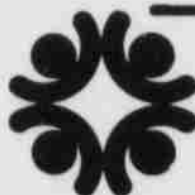
# SNOW FEST

Saturday, February 13, 1988  
Sacred Heart School  
9624 - 108 Avenue

3:00 p.m. Hockey Game  
3:30 p.m. Family Skating and Games  
5:00 p.m. Supper (\$1 adults/Children free)

Everyone Welcome!

For more information or if you would like to help out call Pam 424-1735  
or Darlene 424-4330



Boyle-McCauley Health Centre

SERVING THE  
RESIDENTS

of BOYLE McCAULEY

10:00 a.m. to NOON daily — by appointment

NOON to 4:30 p.m. — walk-in

Foot Care Clinic — by appointment only

10604 - 96 Street 422-7333

## New health co-ordinator at Boyle/McCauley Centre

The winds of change have blown through the Boyle/McCauley Health Centre once again, bringing a new Health Co-ordinator with them.

Sherry McKibben began her stint with the Centre on Dec. 3, having just finished some serious study in London, Eng.

Sherry has 20 years of social work under her belt, most recently in B.C. since 1969.

"I am very interested in being a part of what the Centre has already accomplished, they have given so much to the community.

"With a new building on the horizon, many programs and services can be expanded, and some new ones introduced," Sherry stated recently.

Welcome to the neighborhood Sherry, from all of us in the Boyle/McCauley area.

## January school daze

Grade Four Students at Sacred Heart Community School have been busily daydreaming January away. What follows is a good example of their fantasies.

By RICKY CHONG

At midnight, an alien crash landed on my roof. I woke up to see what was happening. I took a toy gun so I could scare it away.

I thought it was a frog so I went to catch it. But it was an alien, so I yelled and fell on the floor. But the alien took me to MacDonald's. So I said, "I think I should keep the alien."

# A foul smell in the neighbourhood?

By WENDELL KONING

Have you noticed any strange odors in your area?

During a 1985 McCauley community survey, some residents living near the Norwood Foundry (just west of Commonwealth Stadium on 112 Ave.) complained of foul odors.

Some of the comments included, "It smells bad," "It spouts foul fumes," and "It has a sour odor."

In May 1987 the community started dealing with these complaints. Many phone calls were made to Alberta Environment's Air Quality Control Branch to express concerns and get information and advice.

Norwood Foundry has a blast furnace that takes pieces of scrap metal, melts them down and recasts them into usable metal parts - cast iron pipes and pipe fittings. Many of these new parts are then water-proofed through a tar-like coating. Once coated, the parts are set out in the yard to dry.

Officials at Alberta Environment suspect that the smell, especially in the summer months, may largely be caused by the coated parts drying in the yard.

Norwood Foundry's management is aware of the community's concerns. Short of closing the foundry down, there doesn't seem to be a solution to the problem. Apparently the foundry's long-term goal is to move operations out to an industrial site in Nisku.

So far, Alberta Environment has been extremely helpful in giving out information on the problem. The McCauley Community League is convinced the Norwood Foundry's management is sincere in their concern for the community's well-being.

The League executive would still like to get a fuller picture of the problem. You can help us do that by letting us know what your opinion is. The League is especially interested in hearing from people who work at the foundry, live near it, or are any way affected by the odors.

Your comments would be greatly appreciated. Call John Kolkman at 429-1836 or Wendell Koning at 424-9672.

*Wendell Koning is a resident of the McCauley area and is very active in community issues.*

## Protect your child from dog bites

The dog situation has been heating up over the last few years. Now even city council has recognized that big dogs in the city can cause problems.

If you're a parent, it's important to take extra care. A few tips on children and pets include:

- small children should always be supervised when around any dog - even the family pet.

- children should be old enough to be trusted not to tease a dog before they get one (usually 4 to 6 years old).

- large breeds of dogs are more dangerous than small ones.

You can go a long way towards protecting your children by making sure they know:

- to always keep their face away from a dog.
- not to tease a dog.
- not to startle a dog by moving too quickly, shouting, or yelling.

## Never-fail recipe for a Happy New Year

Take 12, full-grown months. Select only those which are thoroughly free from all old memories of bitterness, rancor, hate and jealousy.

Clean them completely free from every clinging spite. Pick off all petty specks. Make sure all months are free from the past so they're as fresh and clean as when they first came from the great storehouse of time.

Next, cut months into 29 to 31 equal parts. Since they'll only keep for one year, don't try to make the whole batch at once. Prepare each month one day at a time.

Into each day put 12 parts faith, 11 patience, 10 courage, nine work (some people leave out this ingredient, but it spoils the flavour), eight of hope, seven of fidelity, six of liberty, five of kindness, four of rest, three of prayer, two of meditation and one part only of well-seasoned resolution.

For spice and sweetening, add about a teaspoonful of good spirits, a dash of fun, a pinch of folly, a sprinkling of play and a heaping cup of good humour.

Pour as much love in as will fit and mix with vim and vigor. Cook thoroughly in an open heart. Garnish with a few smiles and a sprig of joy. Then be sure to serve up with quietness, unselfishness and cheerfulness and you'll guarantee a HAPPY NEW YEAR.

- 
- not to pet strange dogs.
  - to stay away from dogs that growl, curl their lips, raise the hair on their back, or crouch.

## OPERATION FRIENDSHIP

Operation Friendship serves seniors living in the inner city neighborhoods of Edmonton. People who are 55 years or older are welcome. We can help by:

- \* filling out forms
- \* friendly visiting
- \* budgeting money
- \* finding you a place to live
- \* getting help from other agencies
- \* telling you what your rights are
- \* providing you with transportation to the doctor dentist's office or, if necessary, to the grocery store
- \* offering you a free noon meal at our drop-in centre
- \* providing a footcare clinic twice per month
- \* plus much more

We are a non-profit agency dedicated to helping seniors in the inner city. Please let us know if

Phone: 429-2626

we can be of assistance.

Address: 9526-106 Avenue

## SERVICES FOR INNER CITY SENIORS





## Editorials

Hope everyone had a good holiday season. Though many of us have already done with the holidays, a very happy New Year to the Chinese community for the year of the dragon!

Two of our area's most diligent and hard working people have been nominated for the Edmonton Journal's Citizen of the Year.

Both Mildred Heeks and Steve Ramsankar have been nominated for this prestigious award. Both have been dedicated to improving life in the inner city for many years.

Mildred Heeks is the manager of the Bissell Economy Store on 96th St. She was nominated by volunteers and staff for her dedication, compassion, understanding and fairness. She has a long history of community service, both in and out of the inner city.

Steve Ramsankar is everyone's favorite school principal, calling Alex Taylor School home for many years. He's been responsible for a number of programs that were so innovative they gained him a spot in 1987 in National Geographic.

The very best of luck to both in the up-coming contest. It's nice to know that suburbia doesn't have a corner on the nominations market.

The Boyle McCauley News is a non-profit newspaper published monthly by the Boyle Street McCauley Newspaper Society. The Society is made up of people who live and work in the Boyle McCauley neighborhood.

Opinions expressed in the newspaper are not necessarily those of the board of directors. All submissions will be subject to editing for length and suitability.

Editor: Fran Macpherson

### Board of Directors:

|                   |                |
|-------------------|----------------|
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**Boyle McCauley News**  
Room 120, 9624 - 108 Avenue  
Edmonton, Alberta, T5H 1A4  
Phone: 424-6117  
464-3223

Deadline for next issue  
February 15— 4:30 p.m.

## Volunteer of the month



Our delivery volunteer of the month is Ed Stankowski. Since the paper started up, Ed has delivered two routes in spite

of the fact he moved out of the area in July.

Born and raised in Prince Albert, Sask., Ed has lived and worked in many parts of the country, including Sudbury, Ont. where he worked as an underground gold miner.

Ed delivers the paper because he "enjoys getting out and meeting people."

A fan of country music, Ed enjoys the quiet life. In his spare time, he braids intricate rugs that he sells or gives away. A member of Beverly Alliance Church, Ed enjoys getting out and meeting people.

A special thanks goes out to Ed Stankowski for all his efforts to make sure the news gets to you.

## Your opinion

### The money game

Many people in the Boyle/McCauley area have to depend on the Money Mart or Near Bank to cash cheques because they don't have proper identification (I.D.).

People are charged a very high fee for this service. One person, without enough I.D. paid \$38.00 to cash one cheque.

Social Services used to give a letter to clients so they could cash their welfare cheque. But this was discontinued.

Getting I.D. can be an expensive proposition. It costs about \$40.00 to get a birth certificate and Social Insurance Number.

Lately, many banks have started to refuse to cash welfare cheques. The reason is that clients don't have enough money in the bank to cover the cheque. Some banks will certify welfare cheques and still refuse to cash them because the client lacks proper I.D.



Solution to  
page 6  
puzzle

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424-4869



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## Crime slow-down

I would like to extend best wishes to everyone in McCauley for 1988.

Throughout the last few months, I have noticed that although the district is not crime free, everything has been generally very quiet.

This benefits everyone. I encourage everyone to become involved in community programs such as Neighborhood Watch and Block Parents. It helps a lot if people just take the time to watch out for each other.

Making your community a safer place to live and work is what being a part of it is all about.

McCauley Community Liaison  
Officer

Constable Calvin Herauf

**Italian Bakery**



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4118 - 118 AVENUE  
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7910 - 118th AVENUE  
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Visit our Deli at each of these locations

IF YOU CAN'T  
CONVINCE 'M...



CONFUSE 'M

# COMMUNITY CALENDAR



## FEBRUARY - MARCH

| SUNDAY    | MONDAY   | TUESDAY   | WEDNESDAY   | THURSDAY  | FRIDAY  | SATURDAY  |
|-----------|--|---|---|-----------|---|---|
|           | <b>1</b><br>Arts and Crafts Drop-In at Boyle St. Co-op Mornings (9720 - 102 Ave)<br>Childrens Skating 3:30 - 5:00 McCauley Rink  | <b>2</b><br>Free Income Tax Preparation at Boyle St. Co-op 9:30 - 3:00 Tuesday to Friday  | <b>3</b>  | <b>4</b>  | <b>5</b><br>1:00 p.m. Movie Afternoon at Boyle St Co-op (9720 - 102 Ave)<br>Teen Volleyball Tournament McCauley Boys & Girls Club Call Gary or Tad 429-2808 | <b>6</b><br>Parks/Recreation Childrens Ringho Skating Program FREE Westwood Arena Call Susan at 428-3081  |
| <b>7</b>  | <b>8</b><br>Arts and Crafts Drop-In at Boyle St. Co-op Mornings (9720 - 102 Ave)<br>Childrens Skating 3:30 - 5:00 McCauley Rink  | <b>9</b><br>Free Income Tax Preparation at Boyle St. Co-op 9:30 - 3:00 Tuesday to Friday  | <b>10</b>   | <b>11</b> | <b>12</b><br>1:00 p.m. Movie Afternoon at Boyle St. Co-op (9720 - 102 Ave)<br>Childrens Skating Program 3:30 - 5:00 McCauley Rink                           | <b>13</b> FREE<br>Childrens Ringho Program (see Feb 6th for details)<br>Hummingbird Society Trinidad Social at Commonwealth Stadium Call 463-0130 |
| <b>14</b> | <b>15</b><br>Arts and Crafts Drop-In at Boyle St. Co-op Mornings (9720 - 102 Ave)<br>Childrens Skating 3:30 - 5:00 McCauley Rink | <b>16</b>   | <b>17</b><br>Chinese and Vietnamese New Year<br>Gung Hay Fah Choy!  | <b>18</b> | <b>19</b><br>1:00 p.m. Movie Afternoon at Boyle St. Co-op (9720 - 102 Ave)<br>Childrens Skating Program 3:30 - 5:00 McCauley Rink                           | <b>20</b> FREE<br>Childrens Ringho Program (see Feb 6th for details)<br>Martial Arts Demonstration at Commonwealth Stadium 428-5555               |
| <b>21</b> | <b>22</b><br>Arts and Crafts Drop-In at Boyle St. Co-op Mornings (9720 - 102 Ave)<br>Childrens Skating 3:30 - 5:00 McCauley Rink | <b>23</b><br>Free Income Tax Preparation at Boyle St. Co-op 9:30 - 3:00 Tuesday to Friday | <b>24</b>   | <b>25</b> | <b>26</b><br>1:00 p.m. Movie Afternoon at Boyle St. Co-op (9720 - 102 Ave)<br>Childrens Skating Program 3:30 - 5:00 McCauley Rink                           | <b>27</b> FREE<br>Childrens Ringho Program (see Feb 6th for details)  |
| <b>28</b> | <b>29</b><br>Arts and Crafts Drop-In at Boyle St. Co-op Mornings (9720 - 102 Ave)<br>Childrens Skating 3:30 - 5:00 McCauley Rink | <b>1</b>  | <b>2</b><br>1:00 p.m. Seniors Dance - free of charge - live band - all welcome at Operation Friendship (9526 - 106 Ave) Call 424-2398 | <b>3</b>  | <b>4</b><br>1:00 p.m. Movie Afternoon at Boyle St. Co-op<br>Childrens Skating Program 3:30 - 5:00 McCauley Rink   | <b>5</b> FREE<br>Childrens Ringho Program (see Feb 6th for details)   |

# At the Legislature



By PAM BARRETT, M.L.A.

Alberta New Democrats are working towards ending poverty in 1988. This will be a top priority this year.

In 1987, things got much worse for poor people in Alberta. The number of people living in poverty rose steadily. People are hurting.

We hear about it all the time in our legislature and constituency offices. This has caused us to renew our commitment to ending poverty.

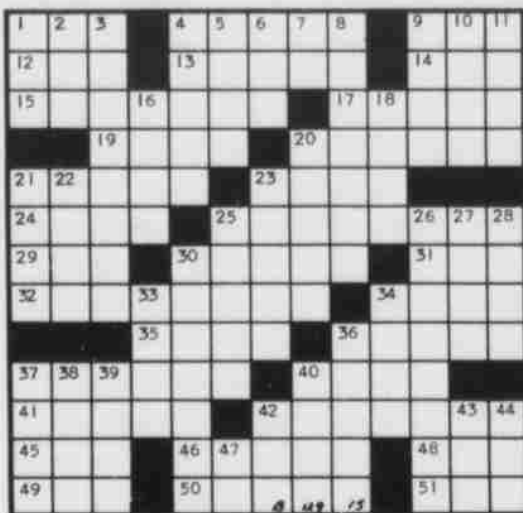
We do not believe that hunger and homelessness are acceptable in a society as well to do as ours. In response to the hardship we are seeing we have formed a new committee to involve low-income people in the political process.

We want to make that process responsive to the needs of people who are now living in poverty.

We believe people must work together to build a truly democratic society with equal opportunity. Poverty has no place in my vision of Alberta's future. I am proud of our new anti-poverty committee and our long-standing commitment to justice and fairness. We have a lot of work ahead of us but it is needed and worth all the effort we can give it.

*If you could use our help, or want to share your concerns, ideas or suggestions, please drop in or call. My office is at 10767 - 97 St. The phone number is 424-1091. (Office hours are 10:00 a.m. to 4:00 p.m. Monday - Friday.)*

## Puzzle



### ACROSS

1. Total up
4. Capital of France
9. Fashionable resort
12. Born
13. Broker
14. Jump on one foot
15. Made certain
17. Awaken
19. N. American Indian
20. Colored lightly
21. Lay out money
23. Evergreen tree
24. Pots and —
25. Front seat at an arena
29. Terminate
30. Natives of Copenhagen
31. Neither, —
32. Dinner courses
34. Level
35. Suffix: becomes (Brit.)
36. Squeeze
37. More equitable
40. — on the cob
41. Downy duck

42. Bunch
45. Summer drink
46. Male singing voice
48. Eggs
49. Boston — Party
50. Spills over
51. Corded fabric

### DOWN

1. Blackbird
2. Cub Scout group
3. Goes downward
4. Peeled
5. Awry (Brit.)
6. Parting sea
7. At home

8. Violin necessities
9. Close
10. Sit for a portrait
11. Imitated
16. Coffee vessels
18. Single things
20. Fork prongs
21. Hurried
22. Window glass
23. Half quarts
25. More uncommon
26. Deviser
27. Performs
28. Sea eagles
30. Sahara and Gobi
33. Father
34. Blunders
36. Rains heavily
37. Accomplishment
38. Military assistant
39. Light bulb in the comics
40. Hoof sound
42. Chief of Naval Operations (abbr.)
43. Twilight
44. Knock
47. Overhead train

## Chinese United Church opens in Boyle Street

By BONNIE AUSTEN

There's a new church on the block. The Chinese United, located at 10152 - 96 Street, opened its doors to the public last fall.

The new Chinese United church replaces one that was too small to seat the 90 - 100 parishioners. Most people who attend the church live in the area.

The new Chinese United church can seat about 250 people. Anyone who is interested is welcome to attend.

## BISSELL

### WOMEN'S PROGRAM

10628 - 96 St.

Drop in open from 9 am to 4 pm Monday to Friday.

Everyone welcome.

Hot lunch served every day.

Counselling, advocacy, and referrals.

Programs at 1 pm each day  
Monday and Tuesday - Craft classes.  
Wednesday - Cooking classes.  
Friday - Singsong.

Outings every Thursday.

For more information please call Pat or Mira at 429-7906.

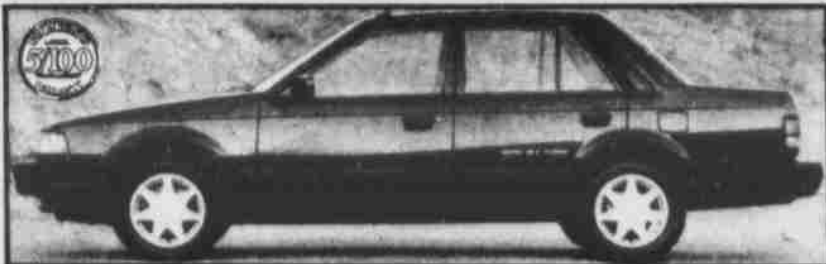


### Other Bissell Programs

- Youth Department 420-6717
- Child Care 429-4126
- Bissell Store 424-3602
- Social Services 423-2285

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# McCAULEY COMMUNITY LEAGUE SKATING RINK

| SUNDAY   | MONDAY  | TUESDAY                        | WEDNESDAY                      | THURSDAY                       | FRIDAY  | SATURDAY   |
|--|---|--------------------------------|--------------------------------|--------------------------------|---|--|
| 12:00 P.M.<br>to<br>3:00 P.M.<br>FAMILY<br>SKATE<br>NO HOCKEY<br>STICKS PLEASE | 1:00 P.M. to 3:00 P.M.<br>BOOKED FOR SACRED HEART AND McCAULEY SCHOOLS!           |                                |                                |                                |   | 10:00 P.M.<br>to<br>12:00 P.M.<br>BOOKED FOR<br>GROUP USE! |
|  | 3:30 P.M.<br>to<br>5:30 P.M.<br>Supervised by<br>McCAULEY<br>BOYS & GIRLS<br>CLUB | HOCKEY<br>↓<br>PUBLIC<br>SKATE | HOCKEY<br>↓<br>PUBLIC<br>SKATE | HOCKEY<br>↓<br>PUBLIC<br>SKATE | 3:30 P.M.<br>to<br>5:30 P.M.<br>Supervised by<br>McCAULEY<br>BOYS & GIRLS<br>CLUB |  |

\* FEBRUARY, 1988 - ICE BOOKED ENTIRE DAY FOR

SNOWFEST '88

## SCHEDULE

**Ice rink  
re-opens**



## Lead on the streets

By WENDELL KONING

Lead tests have been conducted on soil in the McCauley area. At the request of the McCauley Community League, Alberta Environment carried out these tests during July of 1987.

Lead is a metal that has many good uses. But it is also a cause of pollution in dust and soil and can find its way into food and people's bodies. In the body, lead can be a poison.

Seven locations in the McCauley district were tested, along with three in Norwood (north of 112 Ave.). The allowable level of lead in soil is 500 parts per million (PPM).

This means that for every million parts of soil, the safe limit allows for 500 parts of lead. This is the accepted level for residential districts and gardens. Outside of these areas, soil levels of up to 1000 PPM are allowed.

Nine of the 10 locations tested registered lead levels between 45 - 162 PPM, suggesting that contamination is not a problem. One of the test sites had lead levels of 449 PPM, just below the safety level. This sample came from a traffic island located along 111 Ave.

Since much lead pollution comes from vehicles using leaded gasoline, this wasn't surprising. The average traffic flow on 111 Ave. is 20,000 cars every week day. With more and more cars using unleaded gas, the problem should eventually ease up.

Though lead pollution doesn't seem to be a problem in the neighborhood, the League executive feel it would be helpful to ask city and provincial officials to do more testing on major community transportation arteries, such as 97 St., 107A and 111 Ave.

If you have questions, concerns or suggestions on this issue, we'd like to hear from you. Please call John Kolkman at 429-1836 or Wendell Koning at 424-9672.

Wendell Koning is a resident of the McCauley area. He is very active in community issues and has a particular interest in environmental concerns.

## McCauley League news

By MARY AMERONGEN

So far we've had a terrific winter. But more snow could still come before it's over.

The McCauley Community League wants to be prepared in case more flakes do come down. Their program of snow shovelling for seniors could still use some volunteers.

Would you enjoy shovelling for some of your neighbors? Or perhaps you may be senior or shut-in who may need snow shovelling?

Anyone interested in this community project can call Rosalie Gelderman at 429-2626 (days).



By MARIAN GROOT & JOHN POSAVEC

The McCauley Community League's ice rink is back in full operation. Located at the corner of 107A Ave. & 96 St., the rink is there for your use and is fully-run by volunteers.

Some days have seen as many as 60 children out on the ice. It's really good to see how many families are taking advantage of this community effort.

A smaller rink, banked with snow, is being built next to the existing rink. This will be especially good for small children.

Because the rink is so busy, it will always need more supervisors. Anyone interested in helping (2 hour stretches) can get hold of Wendell Gelderman at 423-1206.

Rink supervisors encourage skaters to be careful, can skate, supervise snow removal from ice surface. The league is especially grateful to all our current and future rink supervisors for their excellent efforts and the service they give to the neighborhood. Thanks!

# Putting the police back in the community

By FRAN MACPHERSON

The newest thing in police work is actually something very old. The community policing concept, due to begin in early 1988, will move police work back to its roots.

Remember the days of the beat cop that was everybody's buddy? While not making any promises he'll be back, a new approach could soon lead there.

The brainchild of Superintendent Chris Braiden, community policing will bring a return of the person-to-person approach. In these days of technology over people, this approach will bring well-needed relief.

"Incorporating the philosophy and implementing the principles of community policing is the number one goal during the next five years," Supt. Braiden stated recently.

With certain areas in the city having a higher incidence of crime than others, a new approach was needed to do more than deal with problems after the fact. Supt. Braiden says, "city areas are being analysed according their incidence of crime." Once this analysis is complete, police will then be able "to focus community policing efforts where they are most needed."

The pilot project will last one year. Each problem area will be assigned officers. Some may be on foot patrols or may work out of storefront offices.

The emphasis will be on getting to know the neighborhood and its people.

In the early days, police officers were greeted as friends and allies. Today, it's unusual to see an officer out of a patrol car. The community policing concept is an attempt to regain that personal touch.

Officers who are part of the project will take a hands-on approach. Residents will be encouraged to get to know and contact these officers instead of calling overloaded police complaint lines.

The program recognizes that problems are different from one city area to another. The inner city, for instance, has vastly different problems than does an area like Millwoods. Officers who take part in the project will have a good awareness of what their area's problems are and will be skilled to deal with them most effectively.

Right now, about 85% of police work comes over the phone. Which explains well why the complaint lines are so busy. In spite of this, only 14% of all complaints need an urgent response.

One area the project will focus on is recurring problems. A good example of this is neighborhood noise. Officers will make efforts to let residents know their rights and responsibilities, hoping to head future troubles off through a personal visit.



MARIA NOBRE  
Manager

10844 - 95 Street  
Edmonton, Alta T5H 2E4

Phone:  
425-0960

Community policing will look closely at the needs of problem areas. Police methods will be suited to fit each area's needs. This will mean a big shift in priorities, resulting in more personal attention, greater knowledge and better citizen/police relations.

Officers were recruited on a volunteer basis in January. Of the 40 officers recruited, about 20 will eventually hit the streets armed with new attitudes.

The program is due to start in the spring, taking six months to set up, then running a full year.

## DID YOU KNOW?

That even though bank robberies gain so much attention their "take" is relatively small?

In 1984, there were 1069 bank robberies that netted criminals \$2.8 million.

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